

Connect your product

FOC Connect



ermes
cloud platform

How to connect to Velp Ermes Platform

In order to speed up the connection, be sure to get in contact with your IT specialist to get all your laboratory Wi-Fi connection details, requirements:

1. Device: PC, Tablet, Smartphone with Wi-Fi connection.
2. Browser: Chrome, Safari, Firefox, Edge, UC browser.

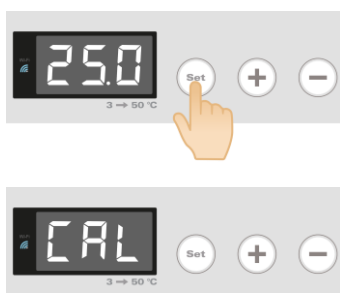
First Step | Activate your Velp Ermes Account

- Go to www.velp.com through your internet browser.
- In the Smart Lab menu click on “Configure Your VELP Ermes Account”. Fill in the form and accept Terms and Conditions.
- You will receive an email containing your ID, Password and a link to proceed to VELP Ermes authentication at the email address that you entered during the registration.
- At the first login on VELP Ermes platform a new password will be requested: remember to change it!

Second Step | Connect the Instrument to your Wi-Fi Network

- Turn on FOC Connect.
- A. Turn the right knob to select ON and press it to confirm. Press the Set key for 3 seconds; the display shows CAL
 - B. Press the – key until UFI appears; then press Set, press the – key to select YES and press Set to confirm
 - C. Press the – key until AP appears; then press Set, press the – key to select YES and press Set to confirm
- The Wi-Fi led starts blinking quickly.

A



B



C



- From your device, select the VELP_FOC_(serial number) network available on the Wi-Fi list.
- Open a web browser from your device (PC, tablet, smartphone), insert 192.168.4.1 into the address bar and press Enter.
Use **admin** as user ID and **velp_ermes** as password.
- Configure the laboratory Wi-Fi network parameters and press Push to confirm.
Example:
Wi-Fi Name: (your Wi-Fi name)
Wi-Fi Password: (your Wi-Fi password)
Choose Auth: Wpa & WPA2 Personal
Choose Mode: Station

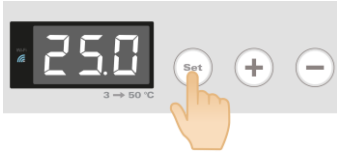


- Wait until the Wi-Fi led stops blinking.

NOTE: if the led is still blinking after 2 minutes, please try to repeat the procedure and check that the network parameters are correct.

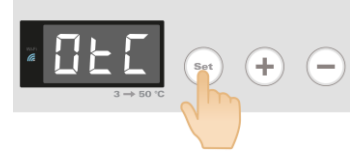
Third Step | Registration on Velp Ermes Platform

A



Press the Set key for 3 seconds.

B



Press the - key until OTC appears, then press Set.

C



On the display you will see "---".

D



Login on VELP Ermes with your ID and Password and select "Device Registration".

E



Enter the FOC Connect product code, serial number (you can find this information on the silver label on the back of it) and purchase date. Press Next.

F



On the display of the FOC Connect will appear a four digits One Time Code (OTC). The first numbers are preceded by the letter "H" and the last ones by the letter "L".

Enter this number (e.g. 3894), press Next and wait for connection.

G



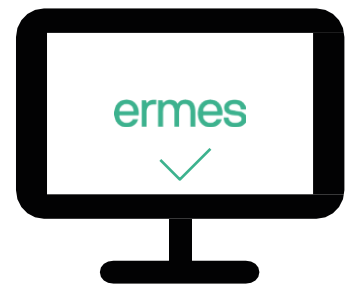
Give a name to your FOC Connect and enter the address where your instrument is located. Press Next.

H



Add your FOC Connect to a laboratory or create a new one selecting "Laboratory Management".

I



Now from "Instruments" you can monitor and control your connected FOC Connect.



Always Connected and Easy to Use

Monitor and manage multiple instruments 24/7 from your internet devices. Real-time visualization of your analysis and of the instruments working conditions and get immediate notifications and alerts.



Safely Manage Your Data

Velp Ermes collects and stores your data with the maximum level of encryption following the highest cyber-security standards. You are now able to have access to your data anytime anywhere. Velp Ermes will allow you to easily generate and share reports of your analyses.



Your Instrument Always Updated

Get software updates (OTA) immediately and benefit of all new features coming from Velp continuous product innovation.



Enhanced Service Support

Faster and smarter Service Support thanks to the direct contact with Velp specialists. With Velp Ermes we can guide you to get the maximum from your instrument.



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